

The **Greater Hyderabad Municipal Corporation** (GHMC) is the civic body that oversees Hyderabad, the capital and largest city in the Indian state of Telangana. It is the local government for the cities of Hyderabad and Secunderabad. Its geographical area covers most of the urban development agency the Hyderabad Metropolitan Development Authority (HMDA).

Website: <a href="http://www.ghmc.gov.in/">http://www.ghmc.gov.in/</a>

**Domain:** GHMC IT Section / Zonal Office / Command Centre

**Designation:** Analyst

## **Eligibility Criteria:**

- Engineering Graduates in Computer Science/ Electronics/Information Technology or any relevant Stream.
- Age below 38 years as on 31st August 2018.
- 1-3 years of experience in IT related Projects.
- Demonstrate values of strictly adhering to laid down procedures, ethics and safety.

CTC: 3.6 Lakhs per Annum (on the payroll of an external agency)

### **Job Description:**

- Provide end to end IT support on GHMC online Service Modules for daily operations at the zonal offices. Coordination with IT Infrastructure Team, System Integrators and Jr. Analyst of the Circle for smooth functioning of the web applications and online services.
- Monitor other day to day IT activities and issues in the online module and services.
- Real Time Monitoring of online services during peak operational hours.
- Resolve technical IT issues reported by the circle office.
- Application, Network, Data-base support from Zonal office and Command Centre.
- Support User Acceptance tests of new services, enhancement and change request.
- Support flawless implementation of new projects and new services with circle offices.

### **Skills Required:**

Support & Maintenance experience in Enterprise System, IT Tools(JAVA & .NET preferable),
Platforms, e-Governance systems, Project Management Systems, Web and Mobile based
application and projects and functional testing in Government or Private Sector.
Understanding of Work-flow System or Online and Citizen (G2C & C2G) centric services.
Social Media handling, content management and Data Analytics would be an added
advantage.

- Knowledge of Web based Application, Enterprise Application or any similar systems.
- Strong verbal and written communication skills with good presentation skills.

## **Selection Process:**

- 1. Written/Online Test
- 2. Technical / Personal Interview

# **Additional Information:**

Need to carry updated Resume, two passport size photographs, and educational certificates, experience certificates, Government-approved original identity proof.

Application form link: <a href="https://goo.gl/forms/4KIhR19CELF89pxG2">https://goo.gl/forms/4KIhR19CELF89pxG2</a>

Last Date to Apply: 25.09.2018